



# Veteran Warriors

One Family,  One Fight!



In partnership with  
Veteran CareGiver

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## Veteran Warriors Summary of PCAFC Updates and Status

**March 22, 2023**

### Highlights:

- ★ Caregiver Respite Liaisons to support access and coordination of respite services.
- ★ To date, 532 Board appeals have been dispositioned under the AMA Appeals Process
- ★ Caregiver Mental Health Resources – CSP is working with Mental Health and Suicide Prevention to offer mental health hubs to better support caregiver mental health.
- ★ VA is appealing the Beaudette decision
- ★ **No current participant will be discharged during the program review unless due to cause.**

### Program Status:

- ↵ All eras are currently eligible to apply for PCAFC, regulation/program are **still under review**
- ↵ Veteran Warriors lawsuit overturned Supervision, Protection, or Instruction definition
- ↵ New regulation info has not been disclosed
- ↵ Legacy **remain** in the program **under the Interim Rule** (9/2022) unless discharged for cause
- ↵ Post expansion **remain** in the program **under the moratorium** unless discharged for cause **until further notice**

### Approved applications VISNs:

- ↵ National average for application disposition within 90 days is 97%
- ↵ 29% is the national average
- ↵ 42% approval rate is the highest – 1 VISN
- ↵ 23% is the lowest – (2) VISNS
- ↵ 1 VISN had 37%, 1 had 36%, 2 VISNs had 35%, 4 had 29%, 1 had 28%, 1 had 27%, 3 had 24%

### Appeals:

- ↵ Legacy Appeal Process Notice of Disagreement (Board Appeal) pending = 1,186
- ↵ Higher Level Review Appeals pending = 557
- ↵ Supplemental Claim Appeals pending = 745
- ↵ AMA Appeals Process Board pending = 3,718
- ↵ Board has not received any perfected PCAFC appeals under the legacy appeals process
- ❖ The Board has not received any perfected legacy appeals relating to a PCAFC decision.

### Survey (VSignal):

- ↵ All scores were above 90% except “I’m asked to clarify discrepancies between my observations and my Veteran’s self-reports about their condition.” Was 60.8%, ←much appreciated transparency.

### Improvements:

- ☑ Enhance Respite Services – Efforts are underway to recruit Respite Liaisons: four are hired.
- ☑ Implement Caregiver Mental Health Resources – CSP partnered with Mental Health and Suicide Prevention to enhance the mental health services offered to caregivers. Efforts are underway to recruit 54 mental health providers and a CRH Program Manager.
- ☑ Dr. Richardson and her executive team are conducting listening sessions (in person and virtual) with caregivers and staff throughout the nation.

### Opinions:

- It still appears to be a primary goal for Richardson to “do the right thing” for the community, all eras, without division. She and her executive team still seem genuine in their actions.
- Transparency has greatly improved and been appreciated.
- Listening sessions have been a **positive** for the community.
- **Still room for improvement, but we remain cautiously optimistic that the right person/people may finally be in place to help the program get where it needs to be.**