



June 26, 2023

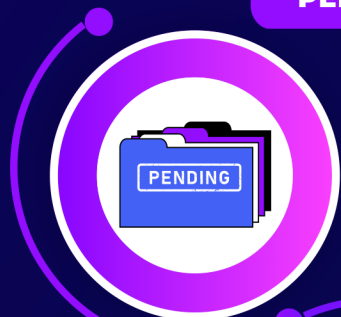
VA Caregiver Support Program of Comprehensive Assistance for Family Caregivers (PCAFC)

UPDATED Appeal Process

for Higher Level Review and Supplemental Claim



PENDING INTAKE



- VHA CSP has received the request and will review it to determine if it meets specific requirements, including but not limited to:
 - required signatures, identifying information, and supporting documentation, as applicable.
- Once the packet clears the intake process it will be placed in queue for assignment and will be worked in the order in which it was received.

IN QUEUE FOR ASSIGNMENT



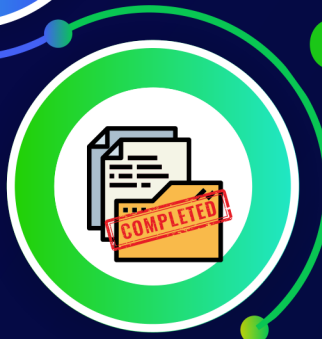
The intake process has been completed, and the request is now in the queue for assignment to a reviewer.

ASSIGNED AND UNDER REVIEW



The request has been assigned to a reviewer, and it is now under review.

DECISION ISSUED



A decision has been issued on the matter and the decision letter mailed. The individual can expect to receive the letter within 10-14 business days of the date of mailing.

As of

June 26, 2023

Caregiver Support Line can provide information about where PCAFC Higher Level Reviews and Supplemental Claims are in the 4-step process review or appeal process via the Caregiver Support Line (CSL) at 1-855-260-3274.

www.veteran-warriors.org

info@veteran-warriors.org

© 2023 Veteran Warriors



VetWarriors1



VeteranCaregiver



VetWarriors1



VetWarriors1



VeteranWarriors

Veteran Warriors, Inc. is a 501c3 nonprofit serving Veterans, caregivers, families, and survivors of all eras.